

Burlew Medical Library PubMed LinkOut FAQ

■ What Is Linkout?

LinkOut is a feature that lets PubMed searchers tell at a glance if Burlew Medical Library (BML) provides online full text access to a journal article, or if the article is available in print in BML.

■ How Can I Access Linkout?

There are two ways:

1. You can either connect to PubMed using the special URL posted on the library's web site. Go to <http://www.burlewmecallibrary.org> id=**library** password=**web**. Go to research databases and select Medline (PubMed). Alternatively, you can bookmark this special link to PubMed <http://www.ncbi.nlm.nih.gov/entrez/query.fcgi?holding=caosjhlb>. You can only access Burlew Medical Library specific information holdings by entering PubMed through this **special link**.
2. Or use your PubMed Cubby (to set up Cubby or find out more click on the Cubby Help link on PubMed)
 - Log into your Cubby, then click on "All LinkOut Providers" in the blue column on the left side.
 - Select the "add icon" check box next to "Burlew Medical Library, St. Joseph Hospital.
 - Click on the "Update LinkOut preferences" at the top or bottom of the page

■ How Does It Work?

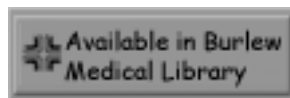
Once you've accessed PubMed properly, search the database as usual, then change the display to "Abstract" or "Citation" from the initial "Summary" screen. You will then see Burlew Medical Library's full text and print icons. These icons are only visible for Burlew Medical Library subscription journals and **only** if you are accessing PubMed from any of the two methods listed above. Users accessing PubMed from the general "pubmed.gov" URL will not benefit from BML's LinkOut feature.

■ What Does Each Icon Look Like?

For online full text, like this:



For print holdings, like this:



■ What Can I Do With The Icons?

You can click on the BML "Online Journals" icon to take you to the full text of the article or the BML "Available in Burlew Medical Library" icon to get more details about the library's subscription to the print format of that journal. There are separate icons for electronic and print holdings, and you may see both icons attached to the same citation if we have both electronic and print subscriptions.

■ Some Records Don't Show A BML Icon-But They Show Other Icons. What Does This Mean?

Some publishers provide links to their journal articles with these icons. In some cases, the text is free. In other cases, it requires a subscription or the article may be available on a "pay per view" basis using a credit card.

■ **Why Does The Electronic Journal Keep Asking Me For A Password?**

Many of our electronic journals are authenticated through IP which only allows users from computers on our (SJH/CHOC) campus network. If LinkOut takes you directly to the full text of the article, then you know that you are being authenticated as an on-campus user. If you are asked for a user id and password, you have two choices:

1. Minimize the PubMed window and open up Burlew Medical Library's web site and click to "online Journals." Retrieve the needed id and password from the table provided, maximize your original PubMed search window and input the requested id and password.
2. **Print** the list of Online Journals and accompanying ID's and passwords from Burlew Medical Library's web site. Work from this printed list to obtain the needed journal id and password. **Please note that our online journals list changes frequently and make sure you are working with the most current printed list** (revision date is included at the top of the list). **Please also note that some journals work only through IP authentication and will not work from home or office computers.** In this case, there will be no password listed and a note that says "on campus only."

■ **Why Can I Get Full Text Access To Some Issues Of A Journal But Not To Others?**

What is available in full text online is determined by our subscription terms and by what the publisher chooses to make available electronically.

■ **Can I Tell From The List Of Online Journals On The Library's Web Site Which Journals Are Available On PubMed's Linkout?**

Yes, they are labeled "PubMed LinkOut" in the "special notes" column.

■ **When I Click On The "Available In Burlew Medical Library" Icon, All I Get Is Information About The Library Holdings. Why?**

This is the information you should get. In this instance, "available in BML" refers to the paper format of the journal, so you will need to request paper copies from the library.

■ **I See A Journal Listed On The Library's Online Journal Page, But I Don't See The Burlew Medical Library Icon For It On PubMed. Why?**

LinkOut is dependent on journal publishers allowing libraries to create links to their articles via PubMed. Some reasons why a title might not be in LinkOut include:

1. The LinkOut utility may be experiencing technical problems.
2. Some publishers are not yet participating with PubMed LinkOut, but the articles still may be available through our web site " Online Journals."

■ **The Burlew Icon Is On PubMed and I'm Following All The Directions, But I Still Can't Access The Article. Why?**

The PubMed LinkOut program is relatively new and will continue to improve. Right now, it is not always accurate in terms of indicating exactly which journal issues have electronic content. In addition, because of the dynamic state of WWW content, the URL may have changed and we may now have a bad link. If you discover a bad link, please email us at jsmith@sjc.stjoe.org

■ **What If I Need More Help?**

Please contact the Burlaw Medical Library at 714/771-8291 or jsmith@sjc.stjoe.org. Don't forget that we can always obtain any needed document for you whether or not we have it in our collection. Cost recovery charges will apply.

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