
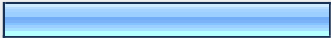
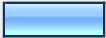




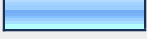







Burlew Medical Library 2008 Needs Assessment

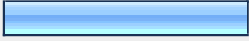



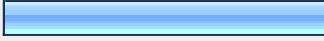
1. I am primarily a:			Response Percent	Response Count
SJH Physician			20.5%	81
SJH Employee			35.9%	142
CHOC Physician/Resident			10.9%	43
CHOC Employee			32.8%	130
			<i>answered question</i>	396
			<i>skipped question</i>	0

2. Overall, I would rate library services, staff and collection as:			Response Percent	Response Count
Excellent			65.9%	261
Good			16.9%	67
Fair			1.8%	7
Poor			0.0%	0
Don't Know			15.4%	61
			<i>answered question</i>	396
			<i>skipped question</i>	0

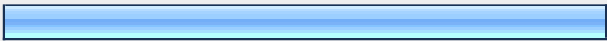
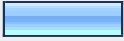

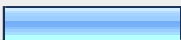
3. I would rate the hospital library journal collection (print and electronic) as:

		Response Percent	Response Count
Excellent		47.2%	185
Good		30.4%	119
Fair		2.8%	11
Poor		0.3%	1
Don't Know		19.4%	76
		<i>answered question</i>	392
		<i>skipped question</i>	4

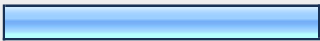

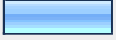

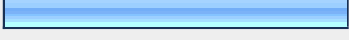
4. I would rate the hospital library book collection as:

		Response Percent	Response Count
Excellent		26.6%	103
Good		33.6%	130
Fair		3.9%	15
Poor		0.8%	3
Don't Know		35.1%	136
		<i>answered question</i>	387
		<i>skipped question</i>	9

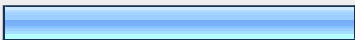



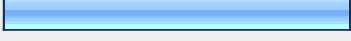
5. I would rate the reference services provided by the library staff, including literature searches, WWW research and current awareness services as:

		Response Percent	Response Count
Excellent		66.6%	261
Good		12.8%	50
Fair		1.3%	5
Poor		0.0%	0
Don't know		19.4%	76
		<i>answered question</i>	392
		<i>skipped question</i>	4

6. The Research database system that I most prefer is (pick one)

		Response Percent	Response Count
PubMed		34.5%	133
EBSCO		8.1%	31
OVID		11.7%	45
MD Consult		8.1%	31
Don't Know		37.7%	145
		<i>answered question</i>	385
		<i>skipped question</i>	11

7. I would rate the photocopy/interlibrary loan services as:

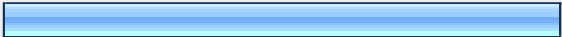
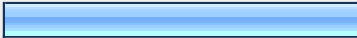
		Response Percent	Response Count
Excellent		38.7%	148
Good		21.2%	81
Fair		1.6%	6
Poor		0.3%	1
Don't Know		38.2%	146
		<i>answered question</i>	382
		<i>skipped question</i>	14

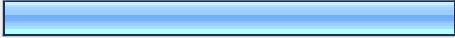



8. If any of your responses to the above questions were "fair" or "poor", please share your suggestions for improvement.

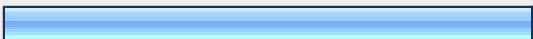


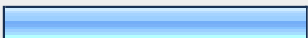
		Response Count
		28
		<i>answered question</i>
		28
		<i>skipped question</i>
		368

9. Approximately how many hours of work time has the library staff SAVED YOU during the the past year? Please indicate the approximate NUMBER of hours saved.

		Response Count
		262
		<i>answered question</i>
		262
		<i>skipped question</i>
		134

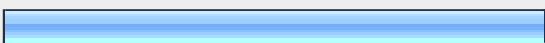
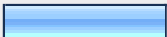


10. Have you used the library's website? http://www.burlewmedicallibrary.org			
		Response Percent	Response Count
Yes		61.5%	233
No		38.8%	147
answered question			379
skipped question			17

11. If you answered "yes" to question # 10, please rate the overall usefulness and ease of use of the library's web site			
		Response Percent	Response Count
Excellent		49.8%	116
Good		47.2%	110
Fair		2.1%	5
Poor		0.9%	2
answered question			233
skipped question			163

12. If you answered "no" to question #10, please indicate why you haven't used the library's web site			
		Response Percent	Response Count
Not aware of library web site		58.3%	84
Do not have Internet access		2.8%	4
Not comfortable using WWW		5.6%	8
Other (please explain)		33.3%	48
Other (please specify)			47
answered question			144
skipped question			252

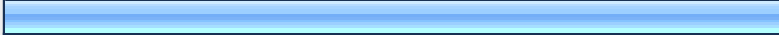
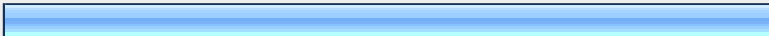
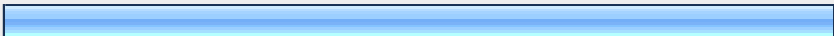
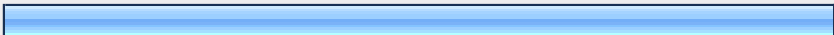

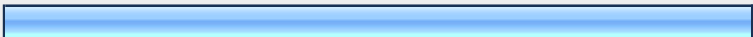
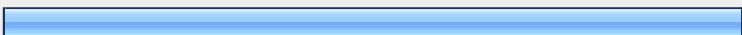
13. What is the most valuable service that the Library provides you?		Response Count
		287
	<i>answered question</i>	287
	<i>skipped question</i>	109

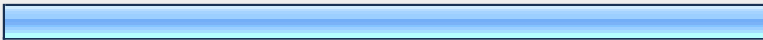
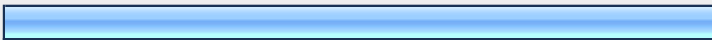
14. If you could make one change to improve the Library, or add one new service, what would that be?		Response Count
		182
	<i>answered question</i>	182
	<i>skipped question</i>	214

15. If you use the Library and/or its services at least 4 times per year, do you feel that the information obtained contributes to patient care?			Response Percent	Response Count
Significantly			59.6%	202
Moderately			17.7%	60
Insignificantly			0.9%	3
Don't know			21.8%	74
		<i>answered question</i>		339
		<i>skipped question</i>		57

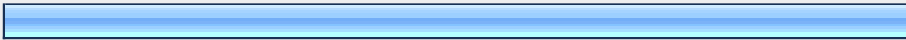
16. Can you provide any anecdotal examples in which Burlew Medical Library has played a significant role in patient care, research or cost-effectiveness?		Response Count
		140
	<i>answered question</i>	140
	<i>skipped question</i>	256

17. Do you have any other comments or suggestions? Specific recommendations for the collection?		Response Count
		87
	<i>answered question</i>	87
	<i>skipped question</i>	309

18. The following is a list of services and resources which the Library is considering. Please RANK your need for these services by using the following codes: H= High M=Medium L= Low			
		Response Percent	Response Count
"Hot spot" in the library for wireless access		85.7%	269
Improve the PRINT book and journal collection		84.7%	266
Training classes on utilizing the library's website, OVID, PubMed and MD Consult		91.7%	288
More e-journal content on the library website		91.7%	288
Improve the library's physical facilities		85.0%	267
More consumer health materials/services		82.8%	260
More alternative/complementary medicine resources		81.5%	256

More E-book content on the library web site		84.1%	264
A Nursing "point of care" information system with nursing procedures/skills		78.3%	246
<i>answered question</i>			314
<i>skipped question</i>			82

19. Thank you for completing this survey! Your name is OPTIONAL; names provided will be entered into a raffle for two \$50 book store gift certificates.

		Response Percent	Response Count
Name (optional)		100.0%	346
<i>answered question</i>			346
<i>skipped question</i>			50